

CYBERARK ACCESSIBILITY CONFORMANCE REPORT

VPAT[®] Version 2.2 – April 2018

Name of Product/Version:

CyberArk PAS v10.x

Product Description:

Discover, manage and protect privileged credentials

The CyberArk solution prevents the malicious use of privileged user passwords and SSH keys, and brings order and protection to vulnerable accounts. It secures privileged credentials based on your privileged account security policy and controls who can access which credentials and when. This automated process reduces the time-consuming and error-prone task of manually tracking and updating privileged credentials to easily meet audit and compliance standards.

- Guard against unauthorized users accessing privileged account credentials and ensure authorized users have the necessary access for legitimate business purposes.
- Update and synchronize privileged account passwords and SSH keys at regular intervals or on-demand, based on policy.
- Discover and protect privileged account credentials used in on-premises, hybrid, and cloud environments, as well as throughout the DevOps pipeline and on loosely connected endpoints off-network.
- Enable users to automate and simplify privileged account management tasks via REST APIs such as account workflow, onboarding rules, permissions granting, and more.
- Provide security and audit teams with a clear view of which individual users accessed which privileged or shared accounts, when and why.

Isolate, control, and real-time session monitoring and recording

The CyberArk solution secures, isolates, controls, and monitors privileged user access and activities to critical Unix, Linux, and Windows-based systems, databases, virtual machines, network devices, mainframes, websites, SaaS, and more. It provides a single-access control point, helps prevent malware from jumping to a target system through the isolation of end users, and records every keystroke and mouse click for continuous monitoring. DVR-like recordings provide a complete picture of a session with search, locate, and alert capabilities on sensitive events without having to filter through logs. Real-time monitoring helps provide continuous protection for privileged access as well as automatic suspension and termination of privileged sessions if any activity is deemed suspicious. The solution also provides full integration with third-party SIEM solutions with alerts on unusual activity.

- Isolates privileged sessions to prevent the spread of malware from a user's endpoint to a critical system.
- Helps protect privileged passwords and SSH keys from advanced attack techniques such as key-stroke logging and pass-the-hash attacks.
- Secures and controls privileged sessions to guard against malware or zero-day exploit from bypassing controls.
- Creates an indexed, tamper-resistant record of privileged sessions and provides searchable metadata.
- Offers command line control and native SSH access while still providing secure access to privileged users using either passwords or SSH keys.
- Provides AD Bridge capabilities that enable organizations to centrally manage Unix users and accounts that are linked to AD through the CyberArk platform

Analytics and alerting on malicious privileged account activity

CyberArk provides a security intelligence solution that enables organizations to detect, alert, and respond to anomalous privileged activity indicating an in-progress attack. The solution collects a targeted set of data from multiple sources, including the CyberArk Digital Vault, SIEM, and the network. Then, the solution applies a complex combination of statistical and deterministic algorithms, enabling organizations to detect indications of compromise early in the attack lifecycle by identifying malicious privileged account activity.

- Detects and alerts in real-time with automatic response to detected incidents.
- Identifies privileged account related anomalies and malicious activities with the ability to detect in-progress attacks.
- Adapts threat detection to a changing risk environment with self-learning algorithms.
- Correlates incidents and assigns threat levels.
- Enhances the value of existing SIEM solutions with out-of-the-box integrations.
- Improves auditing processes with informative data on user patterns and activities.

Granular level controls for *NIX and Windows servers

On-Demand Privileges Manager enables privileged users to use administrative commands from their native Unix/Linux session while eliminating unneeded root access or admin rights. This secure and enterprise ready sudo-like solution provides unified and correlated logging of all superuser activity linking it to a personal username while providing the freedom needed to perform job functions. Granular access control is given while continuously monitoring all administrative commands super users run based on their role and task. The solution also enables organizations to block and contain attacks on Windows servers to reduce the risk of information being stolen or encrypted and held for ransom.

- Replaces commonly used sudo solutions with a centralized alternative that provides granular privilege controls and secure storage of audit logs.
- Provides proof to auditors of secured, managed, and controlled super-user privileges.
- Provides a detailed audit trail of which individual elevated privileges to root, when and for what reason.
- Limits super-user privileges to only those that are necessary to reduce the risk of exposure to abuse or error.
- Authorizes access to fully delegated root shells for users to work intuitively according to their workflow.
- Out-of-the-box policy templates enable segregation of duties on Windows Servers by controlling administrator privileges based on user role.
- Enables commands to be whitelisted/blacklisted on a per-user and/or per-system basis.

Safeguard Windows Domain Controllers against Kerberos attacks

CyberArk offers an ultra-light weight Windows agent that performs network behavior analytics to detect in-progress Kerberos attacks. The solution both monitors and protects domain controllers, safeguarding against impersonation and unauthorized access. It helps protect against a variety of common Kerberos attack techniques.

- Detects a range of potential threats including suspected credential theft, lateral movement, and privilege escalation.
- Provides real-time alerts via CyberArk dashboard, email or SIEM dashboard.
- Provides the ability to enforce granular controls for least privilege and application control on the domain controllers.
- Detects a variety of in-progress Kerberos attacks including Golden Ticket, Overpass-the-Hash, and Privilege Attribute Certificate (PAC) manipulation.

Protection, management, and audit of embedded application credentials

Application Identity Manager eliminates hard-coded passwords and locally stored SSH keys from applications and scripts. CyberArk’s Application Identity Manager helps ensure that your high-end enterprise requirements for availability and business continuity, even within complex and distributed network environments, will be met. The product helps to eliminate embedded application credentials often without requiring code changes, and with zero impact on application performance.

- Replaces hard-coded passwords and locally stored SSH keys with a script that enables applications to retrieve these credentials from the Digital Vault on-demand.
- Provides a secure, local cache on the server for high availability and to maintain high performance.
- Provides on-the-fly application credential replacement without increasing latency.
- Authenticates applications requesting credentials based on its physical properties such as path or application signature.
- Offers high availability and reliability for production systems.
- Provides a unique patented solution for managing data-source credentials on application servers.

Date:

September 2018

Contact information:

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Notes:

This review is referring to the new UI screens. We are in the process of gradually converting all the pages to the new UI

Evaluation Methods Used:

- Testing is based on general product knowledge
- Similar to another evaluated product

Applicable Standards/Guidelines

This report covers the degree of conformance to the following accessibility standard/guidelines: WCAG 2.0 (ISO/IEC 40500)

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	Not Evaluated

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.1 (Web) ▪ 10.2.1 (non-web document) ▪ 11.2.1.1 (Software) ▪ 11.2.2.1 (Closed Functionality Software) ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.2 (Web) ▪ 10.2.2 (non-web document) ▪ 11.2.1.2 (Software) ▪ 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.3 (Web) ▪ 10.2.3 (non-web document) ▪ 11.2.1.3 (Software) ▪ 11.2.2.3 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.4 (Web) ▪ 10.2.4 (non-web document) ▪ 11.2.1.4 (Software) ▪ 11.2.2.4 (Closed Software) ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.7 (Web) ▪ 10.2.7 (non-web document) ▪ 11.2.1.7 (Software) ▪ 11.2.2.7 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.8 (Web) ▪ 10.2.8 (non-web document) ▪ 11.2.1.8 (Software) ▪ 11.2.2.8 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.9 (Web) ▪ 10.2.9 (non-web document) ▪ 11.2.1.9 (Software) ▪ 11.2.2.9 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.10 (Web) ▪ 10.2.10 (non-web document) ▪ 11.2.1.10 (Software) ▪ 11.2.2.10 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.11 (Web) ▪ 10.2.11 (non-web document) ▪ 11.2.1.11 (Software) ▪ 11.2.2.11 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.15 (Web) ▪ 10.2.15 (non-web document) ▪ 11.2.1.15 (Software) ▪ 11.2.2.15 (Closed Software) ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports with Exceptions</p>	<p>Most of the functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes. We are in the process of enabling full functionality and content through a keyboard interface</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.16 (Web) ▪ 10.2.16 (non-web document) ▪ 11.2.1.16 (Software) ▪ 11.2.2.16 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.17 (Web) ▪ 10.2.17 (non-web document) ▪ 11.2.1.17 (Software) ▪ 11.2.2.17 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports with Exceptions</p>	<p>Time limit is essential due to security/privacy issues</p>
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.18 (Web) ▪ 10.2.18 (non-web document) ▪ 11.2.1.18 (Software) ▪ 11.2.2.18 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.19 (Web) ▪ 10.2.19 (non-web document) ▪ 11.2.1.19 (Software) ▪ 11.2.2.19 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.20 (Web) ▪ 10.2.20 (non-web document) – Does not apply ▪ 11.2.1.20 (Software) – Does not apply ▪ 11.2.2.20 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) – Does not apply to non-web software ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Supports</p>	
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.21 (Web) ▪ 10.2.21 (non-web document) ▪ 11.2.1.21 (Software) - Does not apply ▪ 11.2.2.21 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.22 (Web) ▪ 10.2.22 (non-web document) ▪ 11.2.1.22 (Software) ▪ 11.2.2.22 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.23 (Web) ▪ 10.2.23 (non-web document) ▪ 11.2.1.23 (Software) ▪ 11.2.2.23 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.27 (Web) ▪ 10.2.27 (non-web document) ▪ 11.2.1.27 (Software) ▪ 11.2.2.27 (Closed Software) ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	<p>Require manual configuration per non-English customer</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.29 (Web) ▪ 10.2.29 (non-web document) ▪ 11.2.1.29 (Software) ▪ 11.2.2.29 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.30 (Web) ▪ 10.2.30 (non-web document) ▪ 11.2.1.30 (Software) ▪ 11.2.2.30 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.33 (Web) ▪ 10.2.33 (non-web document) ▪ 11.2.1.33 (Software) ▪ 11.2.2.33 (Closed Software) ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.34 (Web) ▪ 10.2.34 (non-web document) ▪ 11.2.1.34 (Software) ▪ 11.2.2.34 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.37 (Web) ▪ 10.2.37 (non-web document) ▪ 11.2.1.37 (Software) ▪ 11.2.2.37 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.38 (Web) ▪ 10.2.38 (non-web document) ▪ 11.2.1.38 (Software) ▪ 11.2.2.38 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Does Not Support</p>	<p>We do not provide Name, Role and Value in the code</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.5 (Web) ▪ 10.2.5 (non-web document) ▪ 11.2.1.5 (Software) ▪ 11.2.2.5 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.6 (Web) ▪ 10.2.6 (non-web document) ▪ 11.2.1.6 (Software) ▪ 11.2.2.6 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.12 (Web) ▪ 10.2.12 (non-web document) ▪ 11.2.1.12 (Software) ▪ 11.2.2.12 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.13 (Web) ▪ 10.2.13 (non-web document) ▪ 11.2.1.13 (Software) ▪ 11.2.2.13 (Closed Software) ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports with Exceptions</p>	<p>Currently text resize might disrupt the UI</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.14 (Web) ▪ 10.2.14 (non-web document) ▪ 11.2.1.14 (Software) ▪ 11.2.2.14 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.24 (Web) ▪ 10.2.24 (non-web document) – Does not apply ▪ 11.2.1.24 (Software) – Does not apply ▪ 11.2.2.24 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) – Does not apply to non-web software ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Supports</p>	<p>Content is available through search, predefined filters, recent search, saved searches and navigation</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.25 (Web) ▪ 10.2.25 (non-web document) ▪ 11.2.1.25 (Software) ▪ 11.2.2.25 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.26 (Web) ▪ 10.2.26 (non-web document) ▪ 11.2.1.26 (Software) ▪ 11.2.2.26 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.28 (Web) ▪ 10.2.28 (non-web document) ▪ 11.2.1.28 (Software) – Does not apply ▪ 11.2.2.28 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports</p>	<p>The screens are displayed in a single language – there are no different parts in different languages</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.31 (Web) ▪ 10.2.31 (non-web document) – Does not apply ▪ 11.2.1.31 (Software) – Does not apply ▪ 11.2.2.31 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) – Does not apply to non-web software ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Supports</p>	
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.32 (Web) ▪ 10.2.32 (non-web document) – Does not apply ▪ 11.2.1.32 (Software) – Does not apply ▪ 11.2.2.32 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) – Does not apply to non-web software ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Supports</p>	
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.35 (Web) ▪ 10.2.35 (non-web document) ▪ 11.2.1.35 (Software) ▪ 11.2.2.35 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	<p>Supports with Exceptions</p>	<p>Some of the error messages do not contain suggestions</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ▪ 9.2.36 (Web) ▪ 10.2.36 (non-web document) ▪ 11.2.1.36 (Software) ▪ 11.2.2.36 (Closed Software) – Does not apply ▪ 11.6.2 (Authoring Tool) ▪ 12.1.2 (Product Docs) ▪ 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> ▪ 501 (Web)(Software) ▪ 504.2 (Authoring Tool) ▪ 602.3 (Support Docs) 	Supports	Data entered by the user is checked for input errors and the user is provided an opportunity to correct it

Table 3: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.6 Sign Language (Prerecorded) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Supports	
<p>1.2.7 Extended Audio Description (Prerecorded) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Supports	
<p>1.2.8 Media Alternative (Prerecorded) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Supports	
<p>1.2.9 Audio-only (Live) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Supports	
<p>1.4.6 Contrast Enhanced (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Supports with Exceptions	We aim to meet the AA contrast requirements. In large parts of the UI elements we also comply with the AAA
<p>1.4.7 Low or No Background Audio (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Supports	
<p>1.4.8 Visual Presentation (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>2017 Section 508 – Does not apply</p>	Does Not Support	Currently there's no mechanism in place to customize Foreground and background colors and Line spacing

Criteria	Conformance Level	Remarks and Explanations
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Supports	
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Does Not Support	We support keyboard navigation for most of the UI, with some exceptions
2.2.3 No Timing (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Supports with Exceptions	Supported, but in some cases the time limit is essential due to security/privacy issues
2.2.4 Interruptions (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Supports	
2.2.5 Re-authenticating (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Does Not Support	Does not support, due to security/privacy issues
2.3.2 Three Flashes (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Supports	
2.4.8 Location (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Supports with Exceptions	We provide location indication on the navigation bar, and through contextual help – this might not be covered in 100% of the cases
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Supports with Exceptions	Most of our links purpose can be identified from link text alone – this might not be covered in 100% of the cases
2.4.10 Section Headings (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Does Not Support	Some of the sections might not include headers
3.1.3 Unusual Words (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Supports with Exceptions	We provide contextual help and documentation for the major part of the components
3.1.4 Abbreviations (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Does Not Support	Currently there's no mechanism in place for identifying the expanded form or meaning of abbreviations
3.1.5 Reading Level (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Does Not Support	Currently we don't provide supplemental content, or alternate text versions
3.1.6 Pronunciation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Does Not Support	Currently there's no mechanism in place for identifying specific pronunciation of words

Criteria	Conformance Level	Remarks and Explanations
3.2.5 Change on Request (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Supports	
3.3.5 Help (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Supports	
3.3.6 Error Prevention (All) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	Supports	

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports with Exceptions	Screen readers are partly supported. We are in the process of expanding the screen readers support
302.2 With Limited Vision	Supports with Exceptions	Screen readers are partly supported. We are in the process of expanding the screen readers support
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports with Exceptions	We provide help and guidance that should help people with Limited Language capabilities, but currently we don't provide dedicated support for users with limited cognitive, and Learning Abilities

Chapter 4: Hardware

Notes: Not Applicable – we don't provide hardware.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality		
402.1 General		
402.2 Speech-Output Enabled		
402.2.1 Information Displayed On-Screen	Not Applicable	
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
402.3 Volume		
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	
403 Biometrics		
403.1 General	Not Applicable	
404 Preservation of Information Provided for Accessibility		
404.1 General	Not Applicable	
405 Privacy		
405.1 General	Not Applicable	
406 Standard Connections		
406.1 General	Not Applicable	
407 Operable Parts		
407.2 Contrast	Not Applicable	
407.3 Input Controls		
407.3.1 Tactilely Discernible	Not Applicable	
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	
407.5 Timed Response	Not Applicable	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
407.8 Reach Height and Depth		
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	
408.3 Flashing	Not Applicable	
409 Status Indicators		
409.1 General	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
410 Color Coding		
410.1 General	Not Applicable	
411 Audible Signals		
411.1 General	Not Applicable	
412 ICT with Two-Way Voice Communication		
412.2 Volume Gain		
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
412.3 Interference Reduction and Magnetic Coupling		
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
413 Closed Caption Processing Technologies		
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
414 Audio Description Processing Technologies		
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions		
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: Software

Notes: Not Applicable due to 501.1:

“EXCEPTION: Where Web applications do not have access to platform accessibility services and do not include components that have access to platform accessibility services, they shall not be required to conform to 502 or 503 provided that they conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1).”

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services		
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications		
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description		
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools		
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	Will be available starting November 2018 publically. Can be provided on demand in form of PDF.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Supports	Will be available starting November 2018 publically. Can be provided on demand in form of PDF.
603.3 Accommodation of Communication Needs	Supports	CyberArk provides several support service options for end-users with disabilities, including email, telephone, and a web-based ticketing system.

EN 301 549 Report

Notes: Section removed – EN 301 549 support was not evaluated

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