

Digital Accessibility Centre Accessibility Conformance Report (VPAT® International Edition)

for Sophos Mobile Security on Android

Company	Sophos
Date	September 20 th 2019
Version	v1.0 Final

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Document Control

Product:	Sophos Mobile Security on Android (Intercept X)
Version:	v9.5.3135
Client:	Sophos
Product Description:	Mobile security suite
Applicable Standards/Guidelines:	<p>Revised Section 508 standards – the U.S. Federal accessibility standard, published by the U.S. Access Board in the Federal Register on January 18, 2017 and corrected on January 22, 2018</p> <p>Web Content Accessibility Guidelines 2.0 or WCAG 2.0 (ISO/IEC 40500)</p> <p>Web Content Accessibility Guidelines 2.1 or WCAG 2.1</p> <p>EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, V2.1.2 (2018-08)</p>
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Report Results

These are the results of the Digital Accessibility Centre accessibility audit in line with WCAG 2.0 and 2.1 requirements measured against AA standard, along with the Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017, including the Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018.

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1 (Inc. WCAG 2.0), at Level A, Level AA, Level AAA	Yes
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V2.1.2 (2018-08)	Yes

Evaluation Methods Used

The **Sophos Mobile Security on Android** was tested using the following tools:

- Android Version 7.0 & Version 9
- Screen reading software: TalkBack
- Magnifying software
- People who have a disability but do not require assistive technology:
 - Color Blind
 - Dyslexic
 - Learning Disabilities
 - Deaf
 - Asperger's
 - Anxiety/Panic disorder

The following has been checked and reported on:

- Ability to interact with each step in each journey
- Ease of use and understanding
- Accessibility challenges
- WCAG 2.1 non-compliances

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Conclusion

This product has been found to be **compliant** with WCAG 2.1 A and AA Guidelines.

Audit results:

WCAG 2.1

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">11.1.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none">501 (Software)	Supports	-
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">11.1.2.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none">501 (Software)	Not Applicable	-
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">11.1.2.2 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none">501 (Software)	Not Applicable	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.2.3.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Not Applicable	-
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.3.1.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.3.2.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.3.3 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.4.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.4.2 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Not Applicable	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.2.1.1.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.2.1.2 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-
<p><u>2.1.4 Character Key Shortcuts</u> (Level A - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.2.1.4.1 (Open Functionality Software) <p>Revised Section 508 – Does not apply</p>	Not Applicable	-
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.2.2.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Not Applicable	-
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.2.2.2 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Not Applicable	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 11.2.3.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Software) 	Not Applicable	-
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 11.2.4.1 (Open Functionality Software) – Does not apply <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Software) – Does not apply 	Does not Apply	-
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 11.2.4.2 (Open Functionality Software) - Does not apply <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Software) – Does not apply 	Does not Apply	-
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 11.2.4.3 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Software) 	Supports	-
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 11.2.4.4 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Software) 	Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.5.1 Pointer Gestures</u> (Level A - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 11.2.5.1 (Open Functionality Software) <p>Revised Section 508 – Does not apply</p>	Supports	-
<p><u>2.5.2 Pointer Cancellation</u> (Level A - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 11.2.5.2 (Open Functionality Software) <p>Revised Section 508 – Does not apply</p>	Supports	-
<p><u>2.5.3 Label in Name</u> (Level A - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 11.2.5.3 (Open Functionality Software) <p>Revised Section 508 – Does not apply</p>	Supports	-
<p><u>2.5.4 Motion Actuation</u> (Level A - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 11.2.5.4 (Open Functionality Software) <p>Revised Section 508 – Does not apply</p>	Not Applicable	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.3.1.1.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.3.2.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.3.2.2 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.3.3.1.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.3.3.2 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.4.1.1.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Not Evaluated	<ul style="list-style-type: none"> • Cannot access the code to evaluate this criterion
<p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.4.1.2.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.2.4 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	<p>Not Applicable</p>	<p>-</p>
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.2.5 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	<p>Not Applicable</p>	<p>-</p>
<p><u>1.3.4 Orientation</u> (Level AA - 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.3.4 (Open Functionality Software) <p>Revised Section 508 – Does not apply</p>	<p>Supports</p>	<p>-</p>
<p><u>1.3.5 Identify Input Purpose</u> (Level AA - 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.3.5 (Open Functionality Software) <p>Revised Section 508 – Does not apply</p>	<p>Supports</p>	<p>-</p>
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.4.3 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	<p>Supports</p>	<p>-</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.4.4.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	<ul style="list-style-type: none"> • Using the Operating System’s Text resizing tools.
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.4.5.1 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-
<p><u>1.4.10 Reflow</u> (Level AA - 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.1.4.10.1 (Open Functionality Software) <p>Revised Section 508 – Does not apply</p>	Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.11 Non-text Contrast</u> (Level AA - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 11.1.4.11 (Open Functionality Software) <p>Revised Section 508 – Does not apply</p>	Supports	-
<p><u>1.4.12 Text Spacing</u> (Level AA - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 11.1.4.12 (Open Functionality Software) <p>Revised Section 508 – Does not apply</p>	Not Applicable	-
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA - 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 11.1.4.13 (Open Functionality Software) <p>Revised Section 508 – Does not apply</p>	Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.2.4.5 (Open Functionality Software) – Does not apply <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) – Does not apply to non-web software 	Not Applicable	-
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.2.4.6 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.2.4.7 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	<ul style="list-style-type: none"> • Operating System default

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.3.1.2 (Open Functionality Software) – Does not apply <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Not Applicable	-
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.3.2.3 (Open Functionality Software) – Does not apply <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) – Does not apply to non-web software 	Supports	-
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.3.2.4 (Open Functionality Software) – Does not apply <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) – Does not apply to non-web software 	Supports	-
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.3.3.3 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.3.3.4 (Open Functionality Software) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Software) 	Supports	-
Criteria	Conformance Level	Remarks and Explanations
<p><u>4.1.3 Status Messages</u> (Level AA - 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 11.4.1.3 (Open Functionality Software) – Does not apply <p>Revised Section 508 – Does not apply</p>	Supports	-

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.6 Sign Language (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>-</p>
<p><u>1.2.7 Extended Audio Description (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>-</p>
<p><u>1.2.8 Media Alternative (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>-</p>
<p><u>1.2.9 Audio-only (Live)</u> (Level AAA) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>-</p>
<p><u>1.3.6 Identify Purpose</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply</p>	<p>Supports</p>	<p>-</p>
<p><u>1.4.6 Contrast Enhanced</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Does not Support</p>	<ul style="list-style-type: none"> • Some color contrast ratio's do not meet the WCAG 2.0 AA Guideline
<p><u>1.4.7 Low or No Background Audio</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>-</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.8 Visual Presentation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Partially supports	<ul style="list-style-type: none"> • Some functions are supported through the Operating System • Some paragraphs and lists are set in one block and read out as so to screen reader users.
<p><u>1.4.9 Images of Text (No Exception) Control</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	-
<p><u>2.1.3 Keyboard (No Exception)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	-
<p><u>2.2.3 No Timing</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	-
<p><u>2.2.4 Interruptions</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Applicable	-
<p><u>2.2.5 Re-authenticating</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Applicable	-
<p><u>2.2.6 Timeouts</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Applicable	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.2 Three Flashes</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	-
<p><u>2.3.3 Animation from Interactions</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Does not support	<ul style="list-style-type: none"> Some animations can be found, but cannot be turned off.
<p><u>2.4.8 Location</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	-
<p><u>2.4.9 Link Purpose (Link Only)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Partially supports	<ul style="list-style-type: none"> Emphasis that is shown to visual users is missing for screen reader users.
<p><u>2.4.10 Section Headings</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	-
<p><u>2.5.5 Target Size</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	-
<p><u>2.5.6 Concurrent Input Mechanisms</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	-

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.1.3 Unusual Words</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Does Not Support	<ul style="list-style-type: none"> • There was no mechanism available for identifying definitions of unusual words or phrases (including idioms and jargon).
<p><u>3.1.4 Abbreviations</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Does Not Support	<ul style="list-style-type: none"> • Abbreviations were found without an expansion of its meaning.
<p><u>3.1.5 Reading Level</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Does Not Support	<ul style="list-style-type: none"> • See WCAG 3.1.4 and WCAG 3.1.5
<p><u>3.1.6 Pronunciation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Not Applicable	-
<p><u>3.2.5 Change on Request</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	-
<p><u>3.3.5 Help</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	-
<p><u>3.3.6 Error Prevention (All)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	-

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	-
302.2 With Limited Vision	Supports	-
302.3 Without Perception of Color	Supports	-
302.4 Without Hearing	Supports	-
302.5 With Limited Hearing	Supports	-
302.6 Without Speech	Supports	-
302.7 With Limited Manipulation	Supports	-
302.8 With Limited Reach and Strength	Supports	-
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	-

Chapter 4: [Hardware](#)

Notes: No hardware was tested for this product.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	-
502.2.2 No Disruption of Accessibility Features	Supports	-
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	-
502.3.2 Modification of Object Information	Supports	-
502.3.3 Row, Column, and Headers	Not Applicable	-
502.3.4 Values	Supports	-
502.3.5 Modification of Values	Supports	-
502.3.6 Label Relationships	Supports	-
502.3.7 Hierarchical Relationships	Supports	<ul style="list-style-type: none"> Due to OS limitation, Android Version 9+ only
502.3.8 Text	Supports	-
502.3.9 Modification of Text	Supports	-
502.3.10 List of Actions	Supports	-
502.3.11 Actions on Objects	Supports	-
502.3.12 Focus Cursor	Supports	-
502.3.13 Modification of Focus Cursor	Supports	-
502.3.14 Event Notification	Supports	-
502.4 Platform Accessibility Features	Supports	-
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	-
503.3 Alternative User Interfaces	Supports	-
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	-
503.4.2 Audio Description Controls	Not Applicable	-

Criteria	Conformance Level	Remarks and Explanations
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	-
504.2.2 PDF Export	Not Applicable	-
504.3 Prompts	Not Applicable	-
504.4 Templates	Not Applicable	-

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>601.1 Scope</u>	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does not support	<ul style="list-style-type: none"> No information available
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	<ul style="list-style-type: none"> PDF Documentation available for download and print.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	<ul style="list-style-type: none"> Through technical support
603.3 Accommodation of Communication Needs	Supports	<ul style="list-style-type: none"> Phone number available Chat service available

EN 301 549 Report

Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	-
4.2.2 Usage with limited vision	Supports	-
4.2.3 Usage without perception of color	Supports	-
4.2.4 Usage without hearing	Supports	-
4.2.5 Usage with limited hearing	Supports	-
4.2.6 Usage without vocal capability	Supports	-
4.2.7 Usage with limited manipulation or strength	Supports	-
4.2.8 Usage with limited reach	Supports	-
4.2.9 Minimize photosensitive seizure triggers	Supports	-
4.2.10 Usage with limited cognition	Supports	-
4.2.11 Privacy	Supports	-

Chapter 5: [Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Not Applicable	Webpages do not have closed functionality , and operate under the browser's control.
5.2 Activation of accessibility features	Supports	-
5.3 Biometrics	Does not support	Website no Biometric security
5.4 Preservation of accessibility information during conversion	Not Applicable	-
5.5 Operable parts	Not Applicable	No operable parts .
5.6 Locking or toggle controls	Not Applicable	No Locking or toggle controls .
5.7 Key repeat	Not Applicable	Browser lead technology
5.8 Double-strike key acceptance	Not Applicable	Browser lead technology
5.9 Simultaneous user actions	Supports	-

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: No Two-Way Communication used in product

Chapter 7: [ICT with Video Capabilities](#)

Notes: Does not use video.

Chapter 8: [Hardware](#)

Notes: No hardware was tested for this product.

Chapter 9: [Web](#)

Notes: Not web application

Chapter 10: [Non-Web Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	-
10.6 Audio description timing	Not Applicable	-

Chapter 11: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Supports	-
11.5.2.4 Assistive technology	Supports	-
11.5.2.5 Object information	Supports	-
11.5.2.6 Row, column, and headers	Supports	-
11.5.2.7 Values	Supports	-
11.5.2.8 Label relationships	Supports	-
11.5.2.9 Parent-child relationships	Supports	-
11.5.2.10 Text	Supports	-
11.5.2.11 List of available actions	Supports	-
11.5.2.12 Execution of available actions	Supports	-
11.5.2.13 Tracking of focus and selection attributes	Supports	-
11.5.2.14 Modification of focus and selection attributes	Supports	-
11.5.2.15 Change notification	Supports	-
11.5.2.16 Modifications of states and properties	Supports	-
11.5.2.17 Modifications of values and text	Supports	-

Criteria	Conformance Level	Remarks and Explanations
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Does not Support	<ul style="list-style-type: none"> No information on Assistive Technology.
11.6.2 No disruption of accessibility features	Supports	-
11.7 User preferences	Does not Support	<ul style="list-style-type: none"> No user preferences
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	-
11.8.4 Repair assistance	Supports	<ul style="list-style-type: none"> Through technical support
11.8.5 Templates	Not Applicable	-

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Does not support	<ul style="list-style-type: none"> No information available
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	<ul style="list-style-type: none"> Through technical support
12.2.3 Effective communication	Supports	<ul style="list-style-type: none"> Phone number available Chat service available
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: No Relay or Emergency Services were tested for this product

Legal Disclaimer

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Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

Appendix A

Support	This appears when the product fully meets the letter and intent of the Criteria.
Partially Supports	This applies when the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria.
Does not Support	Applies when we determine the product does not meet the letter or intent of the Criteria.
Not Applicable	Applies when the Criteria does not apply to the specific product.
Not Evaluated	This applies when the product has not been evaluated against the criterion.

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