

Digital Accessibility Centre Accessibility Conformance Report (VPAT® International Edition)

Sophos Mobile Security on iOS

| | |
|---------|---------------------------------|
| Company | Sophos |
| Date | September 19 th 2019 |
| Version | v1.1 Final |

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Disclosure

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Document Control

| | |
|----------------------------------|--|
| Product: | Sophos Mobile Security on iOS (Intercept X) |
| Version: | v9.5.0.339 |
| Client: | Sophos |
| Product Description: | Mobile security suite |
| Applicable Standards/Guidelines: | <p>Revised Section 508 standards – the U.S. Federal accessibility standard, published by the U.S. Access Board in the Federal Register on January 18, 2017 and corrected on January 22, 2018</p> <p>Web Content Accessibility Guidelines 2.0 or WCAG 2.0 (ISO/IEC 40500)</p> <p>Web Content Accessibility Guidelines 2.1 or WCAG 2.1</p> <p>EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, V2.1.2 (2018-08)</p> |
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Report Results

These are the results of the Digital Accessibility Centre accessibility audit in line with WCAG 2.0 and 2.1 requirements measured against AA standard, along with the Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017, including the Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018.

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|--------------------|
| Web Content Accessibility Guidelines 2.1 (inc. WCAG 2.0), at Level A, Level AA, Level AAA | Yes |
| Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018 | Yes |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V2.1.2 (2018-08) | Yes |

Evaluation Methods Used

The **Sophos Mobile Security on iOS** was tested using the following tools:

- iPhone 7 Plus. iOS v12.4.1
- Screen reading software: VoiceOver
- Magnifying software: Zoom
- People who have a disability but do not require assistive technology:
 - Color Blind
 - Dyslexic
 - Learning Disabilities
 - Deaf
 - Aspergers
 - Anxiety/Panic disorder

The following has been checked and reported on:

- Ability to interact with each step in each journey
- Ease of use and understanding
- Accessibility challenges
- WCAG 2.1 non-compliances

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Conclusion

This product has been found to be **compliant** with WCAG 2.1 A and AA Guidelines.

Audit results:

WCAG 2.1

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-----------------------|--------------------------|
| <u>1.1.1 Non-text Content</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">11.1.1.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none">501 (Software) | Supports | - |
| <u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">11.1.2.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none">501 (Software) | Not Applicable | - |
| <u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">11.1.2.2 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none">501 (Software) | Not Applicable | - |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-----------------------|--------------------------|
| <u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.2.3.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Not Applicable | - |
| <u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.3.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |
| <u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.3.2.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |
| <u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.3.3 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-----------------------|--------------------------|
| <u>1.4.1 Use of Color</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.4.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |
| <u>1.4.2 Audio Control</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.4.2 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Not Applicable | - |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-----------------------|--------------------------|
| <u>2.1.1 Keyboard</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.1.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |
| <u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.1.2 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |
| <u>2.1.4 Character Key Shortcuts</u> (Level A - 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.1.4.1 (Open Functionality Software) Revised Section 508 – Does not apply | Not Applicable | - |
| <u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.2.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Not Applicable | - |
| <u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.2.2 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Not Applicable | - |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-----------------------|--------------------------|
| <u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.3.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Not Applicable | - |
| <u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.4.1 (Open Functionality Software) – Does not apply Revised Section 508 <ul style="list-style-type: none"> 501 (Software) – Does not apply | Does not Apply | - |
| <u>2.4.2 Page Titled</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.4.2 (Open Functionality Software) - Does not apply Revised Section 508 <ul style="list-style-type: none"> 501 (Software) – Does not apply | Does not Apply | - |
| <u>2.4.3 Focus Order</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.4.3 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |
| <u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.4.4 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-----------------------|--------------------------|
| <u>2.5.1 Pointer Gestures</u> (Level A - 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.5.1 (Open Functionality Software) Revised Section 508 – Does not apply | Supports | - |
| <u>2.5.2 Pointer Cancellation</u> (Level A - 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.5.2 (Open Functionality Software) Revised Section 508 – Does not apply | Supports | - |
| <u>2.5.3 Label in Name</u> (Level A - 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.5.3 (Open Functionality Software) Revised Section 508 – Does not apply | Supports | - |
| <u>2.5.4 Motion Actuation</u> (Level A - 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.5.4 (Open Functionality Software) Revised Section 508 – Does not apply | Not Applicable | - |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| <u>3.1.1 Language of Page</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.3.1.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |
| <u>3.2.1 On Focus</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.3.2.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |
| <u>3.2.2 On Input</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.3.2.2 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |
| <u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.3.3.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| <u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.3.3.2 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |
| | | |
| Criteria | Conformance Level | Remarks and Explanations |
| <u>4.1.1 Parsing</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.4.1.1.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Not Evaluated | <ul style="list-style-type: none"> Cannot access the code to evaluate this criterion. |
| <u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.4.1.2.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-----------------------|--------------------------|
| <u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.2.4 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Not Applicable | - |
| <u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.2.5 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Not Applicable | - |
| <u>1.3.4 Orientation</u> (Level AA - 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.3.4 (Open Functionality Software) Revised Section 508 – Does not apply | Supports | - |
| <u>1.3.5 Identify Input Purpose</u> (Level AA - 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.3.5 (Open Functionality Software) Revised Section 508 – Does not apply | Supports | - |
| <u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.4.3 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| <u>1.4.4 Resize text</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.4.4.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | <ul style="list-style-type: none"> Using the Operating System's Text resizing tools. |
| <u>1.4.5 Images of Text</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.4.5.1 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |
| <u>1.4.10 Reflow</u> (Level AA - 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.4.10.1 (Open Functionality Software) Revised Section 508 – Does not apply | Supports | - |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-----------------------|--------------------------|
| <u>1.4.11 Non-text Contrast</u> (Level AA - 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.4.11 (Open Functionality Software) Revised Section 508 – Does not apply | Supports | - |
| <u>1.4.12 Text Spacing</u> (Level AA - 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.4.12 (Open Functionality Software) Revised Section 508 – Does not apply | Not Applicable | - |
| <u>1.4.13 Content on Hover or Focus</u> (Level AA - 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.1.4.13 (Open Functionality Software) Revised Section 508 – Does not apply | Supports | - |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-----------------------|---|
| <u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.4.5 (Open Functionality Software) – Does not apply Revised Section 508 <ul style="list-style-type: none"> 501 (Software) – Does not apply to non-web software | Not Applicable | - |
| <u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.4.6 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |
| <u>2.4.7 Focus Visible</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.2.4.7 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | <ul style="list-style-type: none"> Operating System default. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-----------------------|--------------------------|
| <u>3.1.2 Language of Parts</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.3.1.2 (Open Functionality Software) – Does not apply Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Not Applicable | - |
| <u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.3.2.3 (Open Functionality Software) – Does not apply Revised Section 508 <ul style="list-style-type: none"> 501 (Software) – Does not apply to non-web software | Supports | - |
| <u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.3.2.4 (Open Functionality Software) – Does not apply Revised Section 508 <ul style="list-style-type: none"> 501 (Software) – Does not apply to non-web software | Supports | - |
| <u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.3.3.3 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| <u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.3.3.4 (Open Functionality Software) Revised Section 508 <ul style="list-style-type: none"> 501 (Software) | Supports | - |
| | | |
| Criteria | Conformance Level | Remarks and Explanations |
| <u>4.1.3 Status Messages</u> (Level AA - 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 11.4.1.3 (Open Functionality Software) – Does not apply Revised Section 508 – Does not apply | Supports | - |

Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------|--|
| <u>1.2.6 Sign Language (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | - |
| <u>1.2.7 Extended Audio Description (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | - |
| <u>1.2.8 Media Alternative (Prerecorded)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | - |
| <u>1.2.9 Audio-only (Live)</u> (Level AAA) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply | Not Applicable | - |
| <u>1.3.6 Identify Purpose</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply | Supports | - |
| <u>1.4.6 Contrast Enhanced</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Does not Support | <ul style="list-style-type: none"> Some color contrast ratio's do not meet the WCAG 2.0 AA Guideline. |
| <u>1.4.7 Low or No Background Audio</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | - |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-----------------------|--|
| <u>1.4.8 Visual Presentation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | <ul style="list-style-type: none"> Some functions are supported through the Operating System. |
| <u>1.4.9 Images of Text (No Exception) Control</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | - |
| <u>2.1.3 Keyboard (No Exception)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | - |
| <u>2.2.3 No Timing</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | - |
| <u>2.2.4 Interruptions</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | - |
| <u>2.2.5 Re-authenticating</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | - |
| <u>2.2.6 Timeouts</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | - |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| <u>2.3.2 Three Flashes</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | - |
| <u>2.3.3 Animation from Interactions</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Does not support | <ul style="list-style-type: none"> Some animations can be found, but cannot be turned off. |
| <u>2.4.8 Location</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | - |
| <u>2.4.9 Link Purpose (Link Only)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | - |
| <u>2.4.10 Section Headings</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | - |
| <u>2.5.5 Target Size</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | - |
| <u>2.5.6 Concurrent Input Mechanisms</u> (Level AAA - 2.1 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | - |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------|---|
| <u>3.1.3 Unusual Words</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Does Not Support | <ul style="list-style-type: none"> There was no mechanism available for identifying definitions of unusual words or phrases (including idioms and jargon). |
| <u>3.1.4 Abbreviations</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Does Not Support | <ul style="list-style-type: none"> Abbreviations were found without an expansion of its meaning. |
| <u>3.1.5 Reading Level</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Does Not Support | <ul style="list-style-type: none"> See WCAG 3.1.4 and WCAG 3.1.5. |
| <u>3.1.6 Pronunciation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | - |
| <u>3.2.5 Change on Request</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | - |
| <u>3.3.5 Help</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | - |
| <u>3.3.6 Error Prevention (All)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | - |

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 302.1 Without Vision | Supports | - |
| 302.2 With Limited Vision | Supports | - |
| 302.3 Without Perception of Color | Supports | - |
| 302.4 Without Hearing | Supports | - |
| 302.5 With Limited Hearing | Supports | - |
| 302.6 Without Speech | Supports | - |
| 302.7 With Limited Manipulation | Supports | - |
| 302.8 With Limited Reach and Strength | Supports | - |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | - |

Chapter 4: [Hardware](#)

Notes: No hardware was tested for this product.

Chapter 5: [Software](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|-------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.x section | See information in WCAG 2.x section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Supports | - |
| 502.2.2 No Disruption of Accessibility Features | Supports | - |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Supports | - |
| 502.3.2 Modification of Object Information | Supports | - |
| 502.3.3 Row, Column, and Headers | Not Applicable | - |
| 502.3.4 Values | Supports | - |
| 502.3.5 Modification of Values | Supports | - |
| 502.3.6 Label Relationships | Supports | - |
| 502.3.7 Hierarchical Relationships | Supports | - |
| 502.3.8 Text | Supports | - |
| 502.3.9 Modification of Text | Supports | - |
| 502.3.10 List of Actions | Supports | - |
| 502.3.11 Actions on Objects | Supports | - |
| 502.3.12 Focus Cursor | Supports | - |
| 502.3.13 Modification of Focus Cursor | Supports | - |
| 502.3.14 Event Notification | Supports | - |
| 502.4 Platform Accessibility Features | Supports | - |
| 503 Applications | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Supports | - |
| 503.3 Alternative User Interfaces | Supports | - |
| 503.4 User Controls for Captions and Audio Description | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | - |
| 503.4.2 Audio Description Controls | Not Applicable | - |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|-------------------------------------|
| <u>504 Authoring Tools</u> | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See WCAG 2.x section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | - |
| 504.2.2 PDF Export | Not Applicable | - |
| 504.3 Prompts | Not Applicable | - |
| 504.4 Templates | Not Applicable | - |

Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|--|
| <u>601.1 Scope</u> | Heading cell – no response required | Heading cell – no response required |
| <u>602 Support Documentation</u> | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Does not support | <ul style="list-style-type: none"> No information available. |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports | <ul style="list-style-type: none"> PDF Documentation available for download and print. |
| <u>603 Support Services</u> | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | <ul style="list-style-type: none"> Through technical support. |
| 603.3 Accommodation of Communication Needs | Supports | <ul style="list-style-type: none"> Phone number available. Chat service available. |

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Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| 4.2.1 Usage without vision | Supports | - |
| 4.2.2 Usage with limited vision | Supports | - |
| 4.2.3 Usage without perception of colour | Supports | - |
| 4.2.4 Usage without hearing | Supports | - |
| 4.2.5 Usage with limited hearing | Supports | - |
| 4.2.6 Usage without vocal capability | Supports | - |
| 4.2.7 Usage with limited manipulation or strength | Supports | - |
| 4.2.8 Usage with limited reach | Supports | - |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | - |
| 4.2.10 Usage with limited cognition | Supports | - |
| 4.2.11 Privacy | Supports | - |

Chapter [5: Generic Requirements](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 5.1 Closed functionality | Not Applicable | Webpages do not have closed functionality , and operate under the browser's control. |
| 5.2 Activation of accessibility features | Supports | - |
| 5.3 Biometrics | Does not support | Website no Biometric security. |
| 5.4 Preservation of accessibility information during conversion | Not Applicable | - |
| 5.5 Operable parts | Not Applicable | No operable parts . |
| 5.6 Locking or toggle controls | Not Applicable | No Locking or toggle controls . |
| 5.7 Key repeat | Not Applicable | Browser lead technology. |
| 5.8 Double-strike key acceptance | Not Applicable | Browser lead technology. |
| 5.9 Simultaneous user actions | Supports | - |

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: No Teo-Way Communication used in product.

Chapter [7: ICT with Video Capabilities](#)

Notes: Does not use video.

Chapter [8: Hardware](#)

Notes: No hardware was tested for this product.

Chapter [9: Web](#)

Notes: Not web application.

Chapter [10: Non-Web Software](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|-------------------------------|--------------------------------------|-------------------------------------|
| 10.0 General | Heading cell – no response required | Heading cell – no response required |
| 10.1.1.1 through 10.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| 10.5 Caption positioning | Not Applicable | - |
| 10.6 Audio description timing | Not Applicable | - |

Chapter 11: Software

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|---|
| 11.0 General | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| 11.5 Interoperability with assistive technology | Heading cell – no response required | Heading cell – no response required |
| 11.5.1 Closed functionality (informative) | Heading cell – no response required | Heading cell – no response required |
| 11.5.2 Accessibility services | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | Supports | - |
| 11.5.2.4 Assistive technology | Supports | - |
| 11.5.2.5 Object information | Supports | - |
| 11.5.2.6 Row, column, and headers | Supports | - |
| 11.5.2.7 Values | Supports | - |
| 11.5.2.8 Label relationships | Supports | - |
| 11.5.2.9 Parent-child relationships | Supports | - |
| 11.5.2.10 Text | Supports | - |
| 11.5.2.11 List of available actions | Supports | - |
| 11.5.2.12 Execution of available actions | Supports | - |
| 11.5.2.13 Tracking of focus and selection attributes | Supports | - |
| 11.5.2.14 Modification of focus and selection attributes | Supports | - |
| 11.5.2.15 Change notification | Supports | - |
| 11.5.2.16 Modifications of states and properties | Supports | - |
| 11.5.2.17 Modifications of values and text | Supports | - |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|--|
| 11.6 Documented accessibility usage | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Does not Support | <ul style="list-style-type: none"> No information on Assistive Technology. |
| 11.6.2 No disruption of accessibility features | Supports | - |
| 11.7 User preferences | Does not Support | <ul style="list-style-type: none"> No user preferences. |
| 11.8 Authoring tools | Heading cell – no response required | Heading cell – no response required |
| 11.8.1 Content technology | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation (if not authoring tool, enter “not applicable”) | See WCAG 2.x section | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | - |
| 11.8.4 Repair assistance | Supports | <ul style="list-style-type: none"> Through technical support. |
| 11.8.5 Templates | Not Applicable | - |

Chapter [12: Documentation and Support Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|--|
| 12.1 Product documentation | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | Does not support | <ul style="list-style-type: none"> No information available. |
| 12.1.2 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 12.2 Support Services | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Supports | <ul style="list-style-type: none"> Through technical support. |
| 12.2.3 Effective communication | Supports | <ul style="list-style-type: none"> Phone number available. Chat service available. |
| 12.2.4 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: No Relay or Emergency Services were tested for this product.

Legal Disclaimer

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Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

Appendix A

| | |
|--------------------|--|
| Support | This appears when the product fully meets the letter and intent of the Criteria. |
| Partially Supports | This applies when the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria. |
| Does not Support | Applies when we determine the product does not meet the letter or intent of the Criteria. |
| Not Applicable | Applies when the Criteria does not apply to the specific product. |
| Not Evaluated | This applies when the product has not been evaluated against the criterion. |

End of Document