

## OneTrust Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4)

<b>Name of Product/Version</b>	Cookie Compliance
<b>Report Date</b>	June 2021
<b>Product Description</b>	The Cookie Compliance module is used to help customers collect, store, manage, audit, and report on user consent within their digital properties.
<b>Contact Information</b>	support@onetrust.com
<b>Notes</b>	<p>This report covers WCAG accessibility conformance of the following consumer-facing tools that can be produced and used with this module:</p> <ul style="list-style-type: none"><li>• Cookie Banner</li><li>• Preference Center</li></ul> <p>The main OneTrust admin application has <b>not</b> been evaluated for WCAG conformance.</p>
<b>Evaluation Methods Used</b>	OneTrust conducted audits of these consumer-facing areas using both manual and automated testing with accessibility testing tools.

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A ( <b>Yes</b>   No) Level AA ( <b>Yes</b>   No) Level AAA (Yes   <b>No</b> )
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A ( <b>Yes</b>   No) Level AA ( <b>Yes</b>   No) Level AAA (Yes   <b>No</b> )

## Terms

The terms used in the Conformance Level information are defined as follows:

<b>Supports</b>	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
<b>Partially Supports</b>	Some functionality of the product does not meet the criterion
<b>Does Not Support</b>	The majority of product functionality does not meet the criterion.
<b>Not Applicable</b>	The criterion is not relevant to the product.
<b>Not Evaluated</b>	The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.1 Report

**Note:** When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

**Notes:**

Criteria	Conformance Level	Remarks & Explanations
<b>1.1.1 Non-text Content</b> (Level A)	Supports	
<b>1.2.1 Audio-only and Video-only (Prerecorded)</b> (Level A)	Supports	
<b>1.2.2 Captions (Prerecorded)</b> (Level A)	Supports	
<b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A)	Supports	
<b>1.3.1 Info and Relationships</b> (Level A)	Supports	
<b>1.3.2 Meaningful Sequence</b> (Level A)	Supports	
<b>1.3.3 Sensory Characteristics</b> (Level A)	Partially Supports	<p>When reverse navigating using a keyboard, two checkboxes overlap. This results in a small visual issue in the Preference Center.</p> <p>Under certain banner settings (Banner Focus toggle is ON) the banner will be read as "Blank" instead of describing the banner. This can result in screen reader users missing information in the cookie banner.</p> <p>A screen reader may read a close button inaccurately in the Preference Center.</p>
<b>1.4.1 Use of Color</b> (Level A)	Supports	
<b>1.4.2 Audio Control</b> (Level A)	Supports	
<b>2.1.1 Keyboard</b> (Level A)	Partially Supports	<p>Users using a keyboard may be prevented to navigate from tabbing into the "Your Privacy" tab within the Preference Center. This restricts access to this menu, although it can be worked around by reverse tabbing into the menu.</p> <p>Keyboard focus goes to the address bar on chrome after interacting with the banner. The focus should instead be on the first website element. This does not restrict access; it only</p>

Criteria	Conformance Level	Remarks & Explanations
		adds an additional step in keyboard navigation.
<b>2.1.2 No Keyboard Trap</b> (Level A)	Supports	
<b>2.1.4 Character Key Shortcuts</b> (Level A 2.1 only)	Supports	
<b>2.2.1 Timing Adjustable</b> (Level A)	Supports	
<b>2.2.2 Pause, Stop, Hide</b> (Level A)	Supports	
<b>2.3.1 Three Flashes or Below Threshold</b> (Level A)	Supports	
<b>2.4.1 Bypass Blocks</b> (Level A)	Supports	
<b>2.4.2 Page Titled</b> (Level A)	Supports	
<b>2.4.3 Focus Order</b> (Level A)	Supports	
<b>2.4.4 Link Purpose (In Context)</b> (Level A)	Supports	
<b>2.5.1 Pointer Gestures</b> (Level A 2.1 only)	Supports	
<b>2.5.2 Pointer Cancellation</b> (Level A 2.1 only)	Supports	
<b>2.5.3 Label in Name</b> (Level A 2.1 only)	Supports	
<b>2.5.4 Motion Actuation</b> (Level A 2.1 only)	Supports	
<b>3.1.1 Language of Page</b> (Level A)	Supports	
<b>3.2.1 On Focus</b> (Level A)	Supports	
<b>3.2.2 On Input</b> (Level A)	Supports	
<b>3.3.1 Error Identification</b> (Level A)	Supports	
<b>3.3.2 Labels or Instructions</b> (Level A)	Supports	
<b>4.1.1 Parsing</b> (Level A)	Supports	
<b>4.1.2 Name, Role, Value</b> (Level A)	Supports	

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks & Explanations
<b>1.2.4 Captions (Live)</b> (Level AA)	Supports	
<b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)	Supports	
<b>1.3.4 Orientation</b> (Level AA 2.1 only)	Supports	
<b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only)	Supports	
<b>1.4.3 Contrast (Minimum)</b> (Level AA)	Supports	
<b>1.4.4 Resize text</b> (Level AA)	Supports	
<b>1.4.5 Images of Text</b> (Level AA)	Supports	
<b>1.4.10 Reflow</b> (Level AA 2.1 only)	Supports	
<b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)	Supports	
<b>1.4.12 Text Spacing</b> (Level AA 2.1 only)	Supports	
<b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)	Supports	
<b>2.4.5 Multiple Ways</b> (Level AA)	Supports	
<b>2.4.6 Headings and Labels</b> (Level AA)	Supports	
<b>2.4.7 Focus Visible</b> (Level AA)	Partially Supports	<p>The focus indicator only appears on one side of the cookie banner. This makes the focus harder to notice, although it is not completely absent.</p> <p>In different browsers, the focus indicator may appear differently. This does not affect the visibility of focus, only the consistency in appearance.</p>
<b>3.1.2 Language of Parts</b> (Level AA)	Supports	
<b>3.2.3 Consistent Navigation</b> (Level AA)	Supports	
<b>3.2.4 Consistent Identification</b> (Level AA)	Supports	
<b>3.3.3 Error Suggestion</b> (Level AA)	Supports	

Criteria	Conformance Level	Remarks & Explanations
<b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)	Supports	
<b>4.1.3 Status Messages</b> (Level AA 2.1 only)	Supports	

### Table 3: Success Criteria, Level AAA

**Notes:** The OneTrust Cookie Compliance module has not been evaluated for WCAG 2.1 Level AAA conformance.

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