

OneTrust Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version	Incident Response
Report Date	May 2021
Product Description	The Incident Response module can be used to report, analyze, manage, and correct dangerous and at-risk events that occur within an organization or customer base that impact user information.
Contact Information	support@onetrust.com
Notes	<p>This report covers WCAG accessibility conformance of the following consumer-facing tools that can be produced and used with this module:</p> <ul style="list-style-type: none">• Web Forms <p>The main OneTrust admin application has not been evaluated for WCAG conformance.</p>
Evaluation Methods Used	OneTrust conducted audits of these consumer-facing tools using both manual and automated testing with assistive technologies.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes No) Level AA (Yes No) Level AAA (Yes No)
Web Content Accessibility Guidelines 2.1	Level A (Yes No) Level AA (Yes No) Level AAA (Yes No)

Terms

The terms used in the Conformance Level information are defined as follows:

Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks & Explanations
1.1.1 Non-text Content (Level A)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Prerecorded audio-only or video-only content is not used.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Prerecorded video content is not used. Any content linked or uploaded into the module is controlled by the uploader. When users upload video files to the content tool, video topics render using a fully accessible video player. This video player supports the ability to upload SRT files that play as closed captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	Prerecorded content is not built into the module. Users uploading content into the module control the content they produce.
1.3.1 Info and Relationships (Level A)	Partially Supports	Effective form labels are required to make forms accessible. Users will not be able to perform the accessibility functions as intended.
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Supports	
2.1.1 Keyboard (Level A)	Supports	When focus is moved outside of the modal dialog, keyboard only users or users of screen readers may be able to access content that is not active with the mouse but actionable from the keyboard via the screen reader's virtual cursor. Users of the keyboard may become confused as the visual and programmatic focus is no longer on the dialog and the

Criteria	Conformance Level	Remarks & Explanations
		user is able to interact with inactive elements.
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	
2.2.1 Timing Adjustable (Level A)	Supports	
2.2.2 Pause, Stop, Hide (Level A)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Partially Supports	Navigating various pages may become difficult and confusing for screen reader users, due to not all pages having a title.
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Supports	
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Partially Supports	Accessible names must exist for the input fields: <ul style="list-style-type: none"> Date

Criteria	Conformance Level	Remarks & Explanations
		<ul style="list-style-type: none"> Time Etc. <p>If not triaged, screen readers may not be able to convey the correct definition to users.</p> <p>Screen reader users are not able to discern the purpose of a button that has no accessible name.</p> <p>Adding a label to all form elements eliminates ambiguity and contributes to a more accessible product.</p> <p>Accessible names must exist for the input fields:</p> <ul style="list-style-type: none"> Prick list Multi-select Etc. <p>Attributes must contain valid values and the values must be spelled correctly. Attributes must be able to perform the intended accessibility function.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks & Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	Prerecorded audio description content is not used.
1.3.4 Orientation (Level AA 2.1 only)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	If not triaged, it is harder for users to distinguish outlines, borders, edges, and details.

Criteria	Conformance Level	Remarks & Explanations
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 only)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	
2.4.5 Multiple Ways (Level AA)	Not Applicable	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	
3.1.2 Language of Parts (Level AA)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
4.1.3 Status Messages (Level AA 2.1 only)	Supports	

Table 3: Success Criteria, Level AAA

Notes: The OneTrust Incident Response module has not been evaluated for WCAG 2.1 Level AAA conformance.

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