



Synack Inc Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT[®] Version 2.4)

Name of Product/Version: Synack Web Portal

Report Date: July 01, 2024

Product Description: Synack Web Portal for Penetration Testing

Contact Information: Scott Ormiston

Notes: Evaluations performed as specified in the CDM APL supporting documents requirement.

Evaluation Methods Used: 508 and WCAG (WCAG only for 602.3)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products use standard HTML and WAI-ARIA techniques for providing text equivalents of non-text elements.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack only uses audio/video for training on how to use the product, and therefore the audio/video is not required to use the product. The audio track describes what happens in the video, and all videos have closed captioning.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack only uses audio/video for training on how to use the product, and therefore the audio/video is not required to use the product. The audio track describes what happens in the video, and all videos have closed captioning.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack only uses audio/video for training on how to use the product, and therefore the audio/video is not required to use the product. The audio track describes what happens in the video, and all videos have closed captioning.
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products use semantically-correct markup so that information, structure, and relationships can be understood independent of presentation.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products use semantically-correct markup so that information, structure, and relationships can be understood independent of presentation.
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products do not depend solely on sensory characteristics such as shape, size, visual location, orientation, or sound to understand content.
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products use color only as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack does not use any audio/video that plays automatically, and all audio/video can be paused/stopped, and volume controlled.
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products are web-based applications that support standard keyboard navigation and input functions.
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) 	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		Synack products are web-based applications that support standard keyboard navigation and ensure that keyboard users cannot be trapped in a subset of content.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products have a session timeout alert to notify users when a session is about to end. The user is warned before time expires and given at least 20 seconds to extend the time limit.
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Synack products do not include moving, blinking, scrolling, or auto-updating information.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Synack products do not use flashing interface elements.
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Synack products contain a hidden link (available to screen readers) that allows users to jump to the main content of each page.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p>	Supports	Synack products have descriptive titles that indicate the topic or purpose of each page.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products use a logical tab order through interactive elements such as links and form controls.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products use descriptive text or WAI-ARIA techniques, such as adding an “aria-label” attribute to table paging control icons, to identify the purpose of links.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products use the language attribute on the HTML element to specify the default language of a page.
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	When a component in a Synack user interface receives focus, it does not initiate a change of context.
<p>3.2.2 On Input (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Changing the setting of a component in a Synack user interface does not initiate a change of context.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Synack products provide capabilities for specifying error text for user interface components.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Synack products provide capabilities for specifying labels and instructions for user input components
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Synack products use semantically-correct markup for all interface elements. The markup is programmatically generated to prevent parsing errors.
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Synack products use standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p>	N/A	Synack does not perform any real-time presentations.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack only uses audio/video for training on how to use the product, and therefore the audio/video is not required to use the product. The audio track describes what happens in the video, and all videos have closed captioning.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	The visual presentation of text in Synack products provides sufficient contrast.
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products support standard zoom capabilities built into modern web browsers and operating systems.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products do not use images of text by default.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Synack products provide capabilities for incorporating navigation links and search functions.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products use semantically-correct markup for all interface elements, including headings and labels.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	Synack products use visual changes to elements to indicate the current position of focus.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	For Synack products, the language of a page can be programmatically determined.
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Synack products use the same navigation mechanisms across each products' pages.
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Synack products share a design language that allows for holistic consistency.
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) 	Supports	All Synack products provide error suggestions.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	All Synack products provide methods for input errors and ensuring submissions are reversible.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.6 Sign Language (Prerecorded) (Level AAA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	
<p>1.2.7 Extended Audio Description (Prerecorded) (Level AAA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	
<p>1.2.8 Media Alternative (Prerecorded) (Level AAA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	
<p>1.2.9 Audio-only (Live) (Level AAA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	
<p>1.4.6 Contrast (Enhanced) (Level AAA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	
<p>1.4.7 Low or No Background Audio (Level AAA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	
<p>1.4.8 Visual Presentation (Level AAA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	
<p>1.4.9 Images of Text (No Exception) (Level AAA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	
<p>2.1.3 Keyboard (No Exception) (Level AAA)</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
2.2.3 No Timing (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	
2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	
2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	
2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	
2.4.8 Location (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	
2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	
3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	
3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	
3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	
3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	
3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	
3.3.5 Help (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	
3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Synack products use standard HTML and WAI-ARIA techniques for providing text equivalents of non-text elements.
302.2 With Limited Vision	Supports	Synack products support standard browser magnification & contrast adjustments.
302.3 Without Perception of Color	Supports	Synack products use color only as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information.
302.4 Without Hearing	Supports	Synack only uses audio/video for training on how to use the product, and therefore the audio/video is not required to use the product. The audio track describes what happens in the video, and all videos have closed captioning.
302.5 With Limited Hearing	Supports	Synack only uses audio/video for training on how to use the product, and therefore the audio/video is not required to use the product. The audio track describes what happens in the video, and all videos have closed captioning.
302.6 Without Speech	Not Applicable	Synack products do not require speech input.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Supports	Synack products support standard input mechanisms such as user-provided keyboards and pointing devices. Usage of the product does not require fine motor controls nor simultaneous actions.
302.8 With Limited Reach and Strength	Not Applicable	
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support*	As Synack products are not yet localized, any support for limited language is coincidental. Cognitive and learning abilities have not been tested.

Chapter 4: [Hardware](#)

Notes: *Synack products are web-based and do not require compliance testing for hardware.*

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	N/A	
402.2.2 Transactional Outputs	N/A	
402.2.3 Speech Delivery Type and Coordination	N/A	
402.2.4 User Control	N/A	
402.2.5 Braille Instructions	N/A	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	N/A	
402.3.2 Non-private Listening	N/A	
402.4 Characters on Display Screens	N/A	
402.5 Characters on Variable Message Signs	N/A	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	N/A	

Criteria	Conformance Level	Remarks and Explanations
<u>404 Preservation of Information Provided for Accessibility</u>	Heading cell – no response required	Heading cell – no response required
404.1 General	N/A	
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	N/A	
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General	N/A	
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	N/A	
<u>407.3 Input Controls</u>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	N/A	
407.3.2 Alphabetic Keys	N/A	
407.3.3 Numeric Keys	N/A	
407.4 Key Repeat	N/A	
407.5 Timed Response	N/A	
407.6 Operation	N/A	
407.7 Tickets, Fare Cards, and Keycards	N/A	
<u>407.8 Reach Height and Depth</u>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	N/A	
407.8.1.1 Vertical Plane for Side Reach	N/A	
407.8.1.2 Vertical Plane for Forward Reach	N/A	
407.8.2 Side Reach	N/A	
407.8.2.1 Unobstructed Side Reach	N/A	
407.8.2.2 Obstructed Side Reach	N/A	
407.8.3 Forward Reach	N/A	
407.8.3.1 Unobstructed Forward Reach	N/A	
407.8.3.2 Obstructed Forward Reach	N/A	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	N/A	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	N/A	
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	N/A	
408.3 Flashing	N/A	
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
409.1 General	N/A	
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	N/A	
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	N/A	
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<u>412.2 Volume Gain</u>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	N/A	
412.2.2 Volume Gain for Non-Wireline ICT	N/A	
<u>412.3 Interference Reduction and Magnetic Coupling</u>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	N/A	
412.3.2 Wireline Handsets	N/A	
412.4 Digital Encoding of Speech	N/A	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	N/A	
412.7 Video Communication	N/A	
<u>412.8 Legacy TTY Support</u>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	N/A	
412.8.2 Voice and Hearing Carry Over	N/A	
412.8.3 Signal Compatibility	N/A	
412.8.4 Voice Mail and Other Messaging Systems	N/A	
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	N/A	
413.1.2 Pass-Through of Closed Caption Data	N/A	
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	N/A	
414.1.2 Other ICT	N/A	
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	N/A	
415.1.2 Audio Description Controls	N/A	

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Synack products are not considered platform software as defined by Section 508.
502.2.2 No Disruption of Accessibility Features	Supports	Synack products are compatible with operating system and browser accessibility features configured by the user.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	Synack products use WAI-ARIA attributes to describe the role, state, and description of user interface elements to assistive technologies.
502.3.2 Modification of Object Information	Supports	Synack products use standard HTML or ARIA object roles for maximum compatibility with assistive technologies.
502.3.3 Row, Column, and Headers	Supports	Synack products use standard HTML attributes to define table structure and relationships, including column and row headers, to assistive technologies.
502.3.4 Values	Supports	Synack products use standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.5 Modification of Values	Supports	Synack products use standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.6 Label Relationships	Supports	Synack products use standard HTML and WAI-ARIA attributes to describe label relationships of user interface elements to assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
502.3.7 Hierarchical Relationships	Supports	Synack products use standard HTML markup to express hierarchical relationships.
502.3.8 Text	Supports	Synack products render strings as plain text values in HTML for maximum compatibility with assistive technologies.
502.3.9 Modification of Text	Supports	Synack products render strings as plain text values in HTML for maximum compatibility with assistive technologies.
502.3.10 List of Actions	Supports	Synack products use standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.11 Actions on Objects	Supports	Synack products use standard HTML or ARIA object attributes for maximum compatibility with assistive technologies.
502.3.12 Focus Cursor	Supports	Synack products use visual changes to elements to indicate the current position of focus.
502.3.13 Modification of Focus Cursor	Supports	Synack products use standard HTML elements with standard cursor controls for user input.
502.3.14 Event Notification	Supports	Synack products have a session timeout alert to notify users when a session is about to end. The user is warned before time expires and given at least 20 seconds to extend the time limit.
502.4 Platform Accessibility Features	Not Applicable	Synack products are not considered platform software as defined by Section 508.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	Synack products respect user preferences from platform or OS settings. For example,

Criteria	Conformance Level	Remarks and Explanations
		if a user enables high contrast mode, Appian user interfaces will display with high contrast.
503.3 Alternative User Interfaces	Not Applicable	Synack products do not provide an alternative user interface.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does Not Support	Synack products do not provide capabilities for captioning or defining audio descriptions of content.
503.4.2 Audio Description Controls	Does Not Support	Synack products do not provide capabilities for captioning or defining audio descriptions of content.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	N/A	
504.2.2 PDF Export	N/A	
504.3 Prompts	N/A	
504.4 Templates	N/A	

Chapter 6: [Support Documentation and Services](#)

Notes: *Synack products do not provide external users with documentation of any kind.*

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	N/A	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	N/A	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	N/A	

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	N/A	

Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed.